

## The relationship between UPMC and Highmark is changing.

After June 30, 2019, most UPMC hospitals and other facilities in western Pennsylvania will be out-of-network for patients with Highmark commercial insurance. Below are answers to frequently asked questions about how these changes may impact your health care.

**Q:** I have heard that the Consent Decrees between UPMC and Highmark end on June 30, 2019. Does this affect access to UPMC Children's Hospital of Pittsburgh locations and physicians?

**A:** No. Access to UPMC Children Hospital of Pittsburgh physicians and providers is not affected by the end of the Consent Decrees and will remain in-network for all Highmark insurance products after June 30, 2019.

**Q:** If our family has Highmark commercial health insurance and my husband and I cannot go to UPMC Hamot after June 30, 2019, can I still bring my kids to Children's Community Pediatrics in Erie?

**A:** Yes. All UPMC Children's Hospital of Pittsburgh, Children's Community Pediatrics, and Children's Specialty Care locations, including those in Erie, are in-network providers for all Highmark health insurance products and will remain in-network after June 30, 2019.

**Q:** Will Children's Specialty Care and Children's Express Care in Erie be in-network after June 30, 2019?

**A:** Yes. All services provided by Children's locations and physicians, including Children's Express Care, are considered in-network for all Highmark insurance products.

**Q:** We have Highmark insurance, and my child is scheduled to have ear tubes put in at the Children's North Surgery Center in 2019. Will the procedure be treated as in-network?

**A:** Yes. All services that Children's and its physicians provide at all Children's locations are considered in-network for all Highmark products.

**Q:** Even though UPMC Hamot is out-of-network for Highmark commercial insurance members after June 30, 2019, will it be considered in-network for pediatric patients?

**A:** No. Pediatric patients will not have in-network access to UPMC Hamot. However, the Emergency Medical Treatment and Active Labor Act (EMTALA) requires hospital emergency departments to provide appropriate medical screenings and care to anyone seeking treatment for a medical condition, regardless of citizenship, legal status, or ability to pay.

**Q:** My new job offers health insurance through Aetna. Will Children's still be in-network for my kids?

**A:** Yes. Children's and all of its physicians and services are considered in-network providers for all health insurance plans available in western Pennsylvania, including but not limited to Aetna, Cigna, United Healthcare, and UPMC Health Plan.

For more information, visit [UPMC.com/Choice2019](http://UPMC.com/Choice2019).

For questions, or to learn more about full, in-network access to UPMC hospitals and doctors, please call our help line at 1-855-746-8762.

